



P.O. Box 63675 · Philadelphia, PA 19147
Phone 215.413.3713 · Fax 215.627.7035
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SSHD BUSINESS RESOURCES

BUSINESS SECURITY CAMERA PROGRAM

The South Street Headhouse District has the largest number of security cameras of any business district in the city, in large part thanks to the [Commerce SafeCam Program](#). In partnership with this program, the City will reimburse business and property owners for up to 50% of the cost of installing qualifying camera systems, and the SSHD will reimburse up to 50% of the remainder, meaning a business could pay about 37.5% of the total cost. Consider this opportunity for your own properties, [review the provided information](#), and contact the Department of Commerce or the SSHD with any questions.

TARGETED STOREFRONT IMPROVEMENT PROGRAM

TSIP grant funding is available to assist business and property owners by providing reimbursements towards exterior building improvements, including painting, windows, doors, facade lighting, signage, and awnings. If you are interested in participating in this program, [please review the information and application](#).

To find out whether your property qualifies, contact the Storefront Improvement Program directly at SIP@phila.gov.

If you have any other questions, please contact the SSHD office so that we can assist you with the application process:

Email: info@southstreet.com

Phone: (215) 413-3713

PUBLIC SAFETY

Please report any incidence of crime that you observe. Depending on the type of incident, call the appropriate agency at the numbers below with a detailed description of your observation:

For serious crimes such as robbery, auto theft, assault or another emergency, call 911.

For the criminal intelligence unit citizen tip line, call 215-685-1137.

You can report any crime here – all calls and reports will be completely confidential.

For a public nuisance that is not an emergency, call 215-686-5819.

To report an abandoned car call 215-683-2277, or [file a form online](#).

To reach the Fire Department, dial 911.

HOMELESSNESS SERVICES

We recognize that homelessness is an issue in our community and our city. If you see or are aware of someone that is experiencing homelessness and may be in need of assistance, please contact the City outreach services listed below:

[Project H.O.M.E.](#)

Outreach Hotline (24 hours): [\(215\) 232-1984](#)

Online: [Where To Turn \(Updated Guide from Project H.O.M.E.\)](#)

[Philadelphia Office of Supportive Housing](#) (OSH)

Emergency Housing Intake: [\(215\) 686-7150](#)

GRAFFITI REMOVAL

If you are interested in having graffiti (including stickers) removed from the front of your building, please contact the South Street Headhouse District's graffiti removal partner, [Graffiti Removal Experts \(GRE\)](#).

GRE also has the ability to remove acid-etching graffiti from glass and apply graffiti-resistant film.

GRAFFITI REMOVAL (CONT.)

The Philadelphia Anti-Graffiti Network is also available to assist in the removal of graffiti vandalism in the SSHD. To request graffiti removal services, you can call either 311, or 215-686-0000, or [submit an online request](#).

POTHOLES

You can [report potholes or broken streets to the City](#).

SNOW REMOVAL

The City specifies that, within six hours of the end of a snowfall or freezing rain, owners and/or tenants must clear a path at least 36 inches wide on their sidewalks, including curb cuts. If the building is a multifamily dwelling, the owner or agent is responsible for the snow removal. The snow should not be swept into the street. [View the full ordinance, as well as snow shoveling & de-icing tips here](#).

The penalty for violating this regulation can range from “a minimum fine of fifty dollars (\$50) to no more than three hundred dollars (\$300) for each violation.” To report a sidewalk or curb cut that has not been cleared, call the Streets Department’s customer affairs unit at 215-686-5560.